

glsf



Crisis Exercise Platform Guide



Conducttr™

About this guide

This guide is aimed at GISF members who want to use the GISF Exercise Platform (GEP) and take their crisis exercises to the next level. Other organisations that might be interested in joining GISF as a member and accessing the GEP, or knowing more about Conducttr should contact either GISF or Conducttr for further information.

About Conducttr

Conducttr is the world's favourite crisis exercising platform. Our mission is to make everyone's life an adventure. We're delighted to have created and be supporting the GEP for GISF.



gisf

90 mins Medium Currently playing

Kidnapping

Crisis Response

Players will act as the CMT at Respect International, a leading global NGO, when some of their field workers go missing in the Philippines. They will have to respond to the crisis over a prolonged period, with limited information.

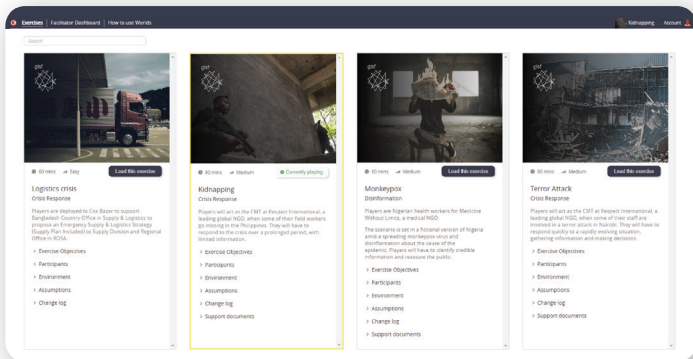
- > Exercise Objectives
- > Participants
- > Environment
- > Assumptions
- > Change log
- > Support documents

What is the GEP?

The GISF Exercise Platform (GEP) is an exciting addition to the services GISF offers to its members, delivering innovative and realistic resources that improves crisis management practice across the sector.

The GEP allows members to access a range of play-on-demand crisis scenarios, free of charge, that are relevant to the humanitarian and development sector. Regular rehearsal of response actions and communications through realistic exercises improves awareness, leading to better decision-making, and increased trust and confidence in an organisation's capacity to respond to emergency situations.

The GEP will be accessible to members via unique URLs, so exercises can be delivered and run internally within each respective organisation.

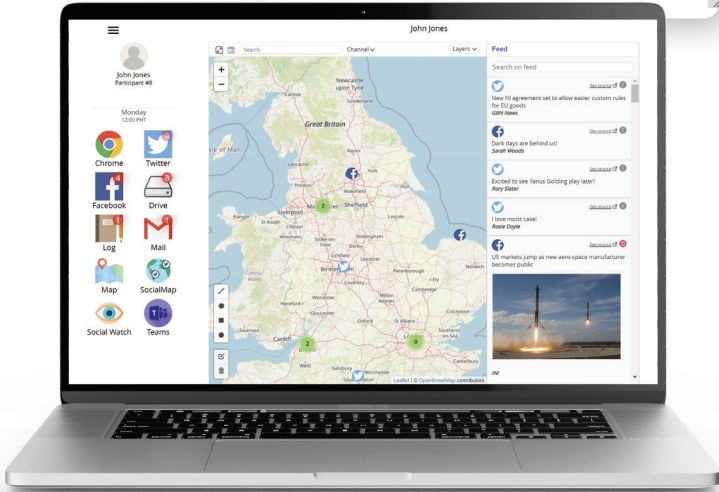
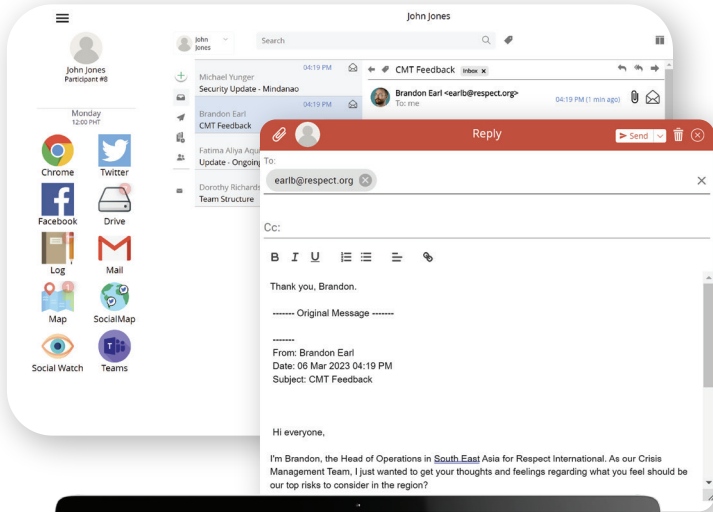


What are the benefits to your organisation?

The GISF Exercise Platform (GEP) enables member organisations to immerse participants in a self-contained, high-fidelity crisis simulation space, allowing them the opportunity to rehearse crisis management skills and plans in a constantly evolving and dynamic environment.

It allows crisis exercising to be rehearsed consistently across the sector, drawing on an individual organisation's own internal procedures.





How does it work?

Access to the GEP will be administered by GISF. Organisations with access will have their own hub of exercises which they can run on their own schedule.

Each member organisation will be able to run these exercises on demand, with up to 15 participants per session. Please go to the end of this guide if you need more than 15 people in your exercise.

Additional guidance is provided to assist facilitators in the running of scenarios and in using the platform. You can locate this and more in the hub, in the description area for each exercise.



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- > Exercise Objectives
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Support documents



Abduction Exercise.pdf



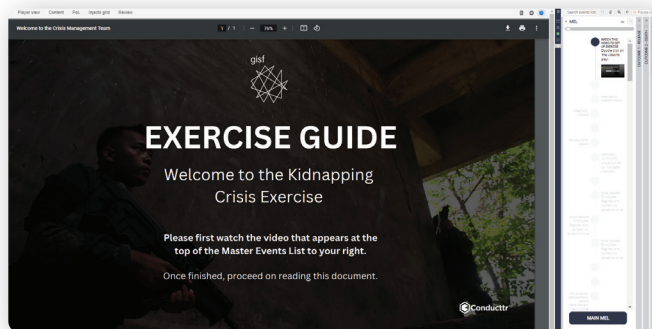
How to Guide.pdf



Social Media Monitoring.pdf

How do you use it?

When loading an exercise, facilitators will be taken to the Help section, where they can read the exercise guide. A tutorial video will be available for guidance on the right side. You can see it at the top of the Master Events List.



In addition to the Help area, facilitators also have access to the Exercise Setup area where they can see information about exercise objectives, the environment and more.

Goals and Objectives

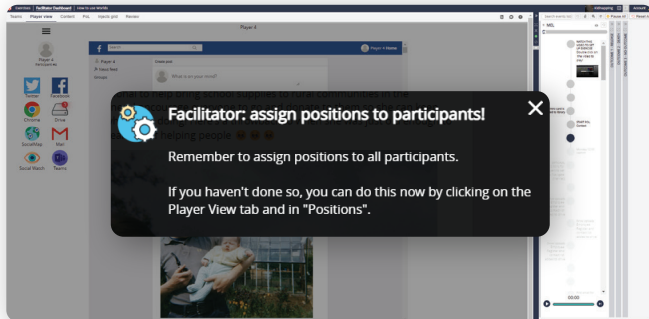
01 INITIAL ASSESSMENT

- 01.01 Determined team roles and responsibilities
- 01.02 Established 'known facts'
- 01.03 Determined immediate actions to take
- 01.04 Used contact list to account for all local staff in theatre

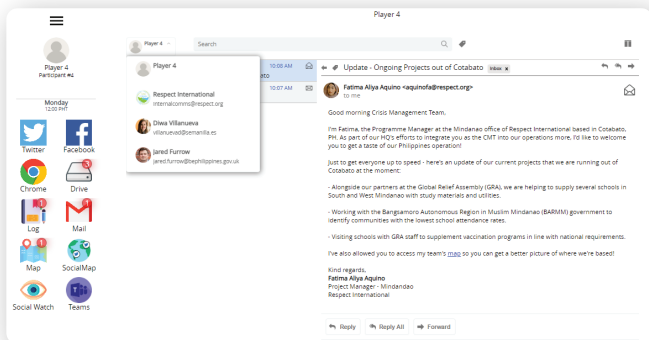
02 IMMEDIATE ACTIONS

- 02.01 Utilised log
- 02.02 Determined if additional resources are needed

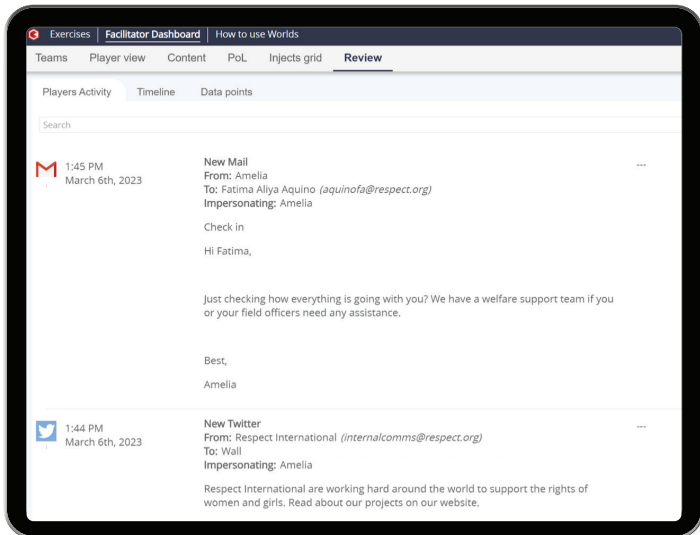
Facilitators will receive instructions on how to load an exercise, decide who the participants are, share the links for players, and begin to deliver the exercise.



During the exercise, the Facilitator will be able to activate content on demand in response to participant decisions, as well as, role-play stakeholders in order to provide a dynamic and responsive environment.



Facilitators will also have access to all participant activity and data, allowing them to monitor the scenario in real-time. This data can also be exported for reflection and validation.



1. Where to find it

Once live, GISF members will be able to access more information on the GEP via the GISF website and request credentials. They will then be given a unique URL with direct access to their member hub.

2. Additional services

For those who are interested in further services or additions to the GEP exercises, Conducttr has a range of services that can help with:

Facilitator training

This is typically a half-day session for those with no prior knowledge of Conducttr to increase their confidence and knowledge in running exercises.

Exercise facilitation

Conducttr will facilitate the member's exercise either in person or remotely via video conference.

Exercise debrief

Conducttr will ensure it understands the training objectives and the scope of the debrief required. It will then observe the member's exercise and provide a hot debrief and written report. The debrief report summarises activity, themes, lessons and findings, conclusions, and recommendations (in a red/amber/green priority format) based on good practice and international standards. It enables members to develop an action plan based on the priorities identified.

Increase the number of participants per session from 15 to more

Purchase a dedicated Conducttr simulation licence

Purchase an on-premise subscription

If necessary, contact Conducttr for more information.



www.conducttr.com



www.gisf.ngo

www.conducttr.com

